



MCO Transportation Resources



INSURANCE/ MCO	PHONE NUMBER	PROCESS TO SCHEDULED RIDE	INFORMATION NEEDED TO SCHEDULE RIDE
Medicaid- MTM	1-866-796-0601	<ol style="list-style-type: none"> Level of need form must be submitted by Physician prior to first ride. Access Form here: https://secureform.luxsci.com/forms/13373/3588/jMgD/form.html Call <u>3 business days</u> prior to the appt. (not including Sat. and Sun.) <p><i>**Account can also be created to schedule rides online</i></p>	<ul style="list-style-type: none"> Full name Current address Phone # Medicaid ID# Date and Type of appointment Doctor's name, address & phone # Any additional assistance required
CareFirst Community Health Plan DC	855-824-5693		<ul style="list-style-type: none"> Date/time Address to be picked up Enrollee ID # Address and phone # of appointment provider
AmeriHealth Caritas DC	1-800-315-3485	<p>Call <u>at least 48 hours</u> prior to the appointment.</p> <p><i>** No level of need form required</i></p>	<ul style="list-style-type: none"> Enrollee ID # Client name and phone # Date/time of ride Pick-up address Reason for appointment Doctor's name and address/ phone # of medical provider office
MedStar Family Choice DC	866-201-9974	<p>Call <u>at least 3 business days</u> in advance to schedule routine transportation.</p>	<ul style="list-style-type: none"> Member ID # Client name and phone # Address Date/time Provider information
Health Services For Children with Special Needs	1-866-991-5433	<p>Call Southeastrans (SET) <u>at least 24 hours</u> prior to appointment or <u>at least 3 hours</u> prior to urgent appointments.</p>	<ul style="list-style-type: none"> Member DOB Appointment details

For Seniors 60+	202-727-7771 Option 1 for ride to appt Option 2 for pick up	Call number in advance to register for program Can only be provided for appointments Mon-Sat 11am-2pm	<ul style="list-style-type: none"> ○ Name ○ DOB ○ Address ○ Medicare/Medicaid Info (if any)
-----------------	---	---	---

Web Links with Additional Details

Medicaid MTM: <https://www.mtm-inc.net/washington-dc/>

-Account can be created through this link as well to schedule rides online

CareFirst Community Health Plan DC:

https://www.carefirstchpdc.com/pdf/CFDC/CFDC_Medicaid_Enrollee_Handbook.pdf (page 21)

-Account can also be created online via the link above for Medicaid MTM

AmeriHealth Caritas DC: <https://www.amerhealthcaritasdc.com/member/eng/transportation/index.aspx>

MedStar Family Choice DC: <https://www.medstarfamilychoice.com/dc-healthy-families/for-dc-healthy-familiesmembers/benefits-contact-information/>

Health Service For Children with Special Needs:

https://hscsnhealthplan.org/sites/default/files/HSCSN%20Enrollee%20Handbook_English.pdf (page 28)